

# How to Create an Account and Install Visimeet

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To create a Visimeet account, go to <https://account.iocom.com/signup.php>. This will create an account on IOCOM's public server. If you are supposed to be on a private server you may contact [support@iocom.com](mailto:support@iocom.com) to get the download link. You will receive an email with a link to confirm your account; clicking this link will both confirm your account and launch the Visimeet installer.

**Your IOCOM Visimeet registration is almost complete**

[Please Click Here](#) to confirm your email\* and finish the Visimeet registration process.

Then download and install the Visimeet client software.

Here is the information needed to configure your Visimeet client:

Server:  
Email:

See you soon,  
The Visimeet Team

If the link above does not work in your email program, copy and paste the following link into your web browser:  
<http://account.iocom.com/account/signup.php?sid=7a500f83-8016-4a4b-9b54-b2b007ea23f6>

\*By confirming your email, you accept that we may need to send you occasional emails about the Visimeet service. You can change your email settings at the link at the bottom of this email.

This email was sent by: IOCOM, 111 W. Jackson Blvd. Suite 1412 Chicago, IL, 60604, USA

To manage your account settings, please visit the [Account Center](#).

If you do not immediately see this email in your inbox, check your junk mail. If it is not in your junk mail or inbox, contact [support@iocom.com](mailto:support@iocom.com).

If you would like to invite someone who does not have an account to join Visimeet you can direct them to the site above or you can invite them through the Visimeet application once you have installed it.

To learn how to add a contact to Visimeet or invite an individual to join Visimeet, refer to the [“How to Add a Contact”](#) guide on the support page.

## How to Install Visimeet

To use Visimeet, you must download the software and be logged in. Visimeet is a software solution with a robust toolset that does not have hardware requirements.

After receiving Activation email and confirming your account you will be brought to the download page.

The installation should launch automatically, if it doesn't there is an option to manually launch it.



You can also find the installation file on the Support page ([support.iocom.com](http://support.iocom.com)) or by logging into "My Account" on the IOCOM website ([account.iocom.com](http://account.iocom.com)).

You will need a web cam, internet, speakers, and a high quality microphone. A laptop with built in mic, web cam, and speakers will work but the quality of sound will be limited. These items should be installed per the manufacturer's instructions prior to installing the Visimeet software.

Follow the installation instructions until the download is complete. Visimeet will launch along with the Setup Wizard. The Setup Wizard is a tool to guide you through setting up and testing your audio and video devices. Follow the Wizard's instructions to ensure your equipment is

recognized and set properly. If your audio and video devices are not detected during the Wizard process, check to make sure they are connected and that no other video conferencing software is running.

If the devices are still not detected, run through the Wizard and then test your equipment by joining a meeting on your own once you see the Visimeet application. To do so, go to Meeting-Join New Meeting. If your video does not appear or the audio meters are not picking up noise visit the IOCOM Support page for more assistance ([support.iocom.com](http://support.iocom.com)).